

Riverview Veranda

Why Consider Riverview's Veranda For My Loved One?

Your loved ones matter to us. We view your family member as our family member! With years of experience in senior living, Riverview has designed a secure and state-of-the-art memory care community reflecting excellence in dementia and Alzheimer's care. We offer a home-like setting with a personal touch where we get to know your loved one mentally, physically, and socially to enhance their quality of life. Come explore our innovative programming, educated staff, and exclusive memory care design. Riverview Veranda is a premier memory care facility in hometown friendly Spokane!

How Is Riverview's Veranda Memory Care Different From Others?

Riverview Retirement Community is a Life Plan Community or LPC. That means we offer a full complement of senior living options: independent living (the Village), assisted living (the Terrace), and Memory Care (the Veranda). Here is how we stand out as a premier provider among other similar facilities to best serve your loved one:

- **Valued Residents:** Our concierge staff gets to know and serve each one of our residents
- **No Corridors Or Hallways:** Our unique building design has no narrow hallways or corridors
- **Space To Walk:** Our Memory Care has the highest number of square feet per resident in the area
- **Wayfinding:** Artwork, colors, and other cues help residents find their way around easily
- **Amazing Food:** All meals are prepared under the supervision of our award-winning chef Tony
- **Central Location:** We are close to downtown, easily accessible from north, south, east, and west
- **Local Artwork:** All our artwork feature scenes from Spokane, Palouse, and Lake Coeur d'Alene.
- **Oversized Aquarium:** Residents enjoy watching color and movement in our 18-foot aquarium
- **Memory Zones:** These "memory enhancers" help our residents recall many familiar memories
- **Not One Step:** There are no steps anywhere in the building for ease of access with wheelchairs
- **The Administrator** is a Certified Dementia Provider through NCCDP
- **A large open and naturally lit space** for all daytime activities, and meals
- **Daily activities** range from sing-alongs, to arts and crafts. We also bring in outside speakers and performances



What Does The Riverview Veranda Cost?

Riverview memory care at the Veranda pricing starts with a room and board price, and then a price for care is added on top. We don't do points or tiers, instead, you only pay for the care that is needed. Room and board for single occupancy is \$7,350 a month, and double occupancy is \$5,775. Room and board includes 3 meals a day plus snacks, laundry, housekeeping, access to phones, cable TV and on-site activities. We work to bring the highest value in the Spokane area to each of our 32 residents. There is an additional onetime community fee of \$3,000. There is a two-year spend down to a limited number of Medicaid beds.

How Do You Get On The Waiting List?

To get on the waiting list, please complete the information sheet and remit a check for \$500 made payable to "Riverview Memory Care". The \$500 dollars is fully refundable at any time based on a simple written request. If a resident does not qualify, the \$500 will be fully refunded. If the prospective resident is admitted, the \$500 is used towards the one-time \$3,000 non-refundable community fee.

Want To Take A Tour Or Receive More Information?

We would love to talk with you more about Riverview Veranda Memory Care and have you meet our specialists:

Riverview Sales Team
Office (509)-483-6483
Marketing@riverviewretirement.org

Ancillary Services Charges

Effective January 1, 2025

Terrace Housekeeping Services (1x/week included for those on Assisted Living plans):

Basic rate per hour (min of \$17.50, 15 minute increments) \$70.00/hour

Terrace Laundry Services (1 bag/week included for those on Assisted Living plans):

Per bag \$34.00

Nail Care (Toes and Hands) – Contact RiverCare 509-482-9500

Companionship – Contact RiverCare 509-482-9500

Massage provided on Campus by Rebalance..... call for appointment 509-822-9371

Replacement for Lost or Missing Pendant \$150.00

Terrace Supplemental Storage Single Storage Units \$90.00

Guest Meals (prices for “special event” meals will vary, TBD before event):

Breakfast Meal \$11.00

Salad Bar, Standard Beverage and Dessert Only \$11.50

Lunch Meal and Sunday Evening Meal \$15.00

Dinner Meal and Sunday Noon Meal \$18.50

Terrace Room Delivery Fee..... \$5.00/delivery

Village Home Delivery Fee for Up to 2 meals..... \$5.00/delivery

Village Home Delivery Fee for additional meals \$1.25/meal

For Village Meal Plans call the Business office for specifics..... 509-482-8151

Meal Credit (each full day resident is away for medical reason) \$17.00/day

Transportation Service

Round-trip (inside county – spouse rides free)..... \$30.00

Round-trip (outside county – spouse rides free) \$60.00

Guest/Aide per ½ hour increments \$30.00

Pet Fees (Terrace only)

Non-refundable deposit \$500.00

Pet Rent \$85.00/mo

Basic Cable (through Xfinity, Village only) \$45.00/mo

Safe Deposit Box Rental \$1.50/mo

Supplemental Maintenance and Grounds Services (for personal items):

Basic rate per hour (min of \$17.50, 15 min increments) \$70.00/hour

Copier Usage for Residents (personal copies):

Black & White.....\$0.15/page

Full Color Color.....\$0.25/page

Fax Machine Usage for Residents (personal use):

First Page.....\$1.50

Additional Pages.....\$1.00/ea

Authorization to Release Protected Health Information (PHI)

Patient Information

Patient Name _____
 Address _____
 City/State/Zip _____ Phone Number _____
 Date of Birth _____ Social Security Number _____
 POA _____ POA Phone Number _____

I hereby authorize the following provider to disclose the above-named individual's health information. I understand that the information in my health record may include information relating to communicable disease, Acquired Immunodeficiency Syndrome (AIDS), or human Immunodeficiency Virus (HIV), genetic testing or screening, behavioral or mental health, alcohol/drug (substance) abuse or any such related information.

Name of Facility and Physician Releasing Information _____
 Address of Facility _____
 Phone: Fax _____

Provider to Whom Information will be Released
 Riverview Retirement Community
 1801 E. Upriver Drive, Spokane, WA 99207

Purpose of Disclosure
 Continuity of Care

Information to be Used/Disclosed

Date Range for information to be disclosed or most current _____

| | | |
|---|--|-------------------------------------|
| _____ Current Signed Medication Orders | _____ Radiology Films | _____ Immunization Records |
| _____ Current Laboratory Reports | _____ Entire Medical Records | _____ Radiology/ Imaging Reports |
| _____ Consultation | _____ Two-way Verbal Exchange of Communication | _____ Most Recent H&P |
| | | _____ Other: |

By signing this Authorization, I agree to the following:

- I understand if I authorize my information to be released to persons or organizations not subject to federal privacy laws, the information may be re-disclosed by the recipient and the information will no longer be protected.
- I understand that authorizing the use and disclosure of this health information is voluntary and that I can refuse to sign this authorization. I do not need to sign this form in order to receive treatment.
- I understand that I may inspect a copy of the information to be used or disclosed.
- I understand that I can revoke this authorization at any time by contacting my provider, but any revocation will not apply to the extent that my provider has acted in reliance of this authorization.
- I authorize the use and disclosure of my health information as described above. This authorization expires one year from the date on which it was signed, unless otherwise specified. (Otherwise specified date, event, or condition.)

Signature of Patient or Personal Representative _____ Date _____

If not signed by Patient, List Personal Representative's Authority _____

Physician Name _____

Available Amenities

- Adjacent to the Centennial Trail
- Park-like campus
- Walking paths throughout the campus
- Social recreations and clubs
- Beauty salon/barber shop*
- Internet access
- Transportation to medical appointments*
- Transportation to scheduled events and various grocery and retail stores*
- Terrace dining room, serving three meals a day
- Monthly village dinner*
- On-site Chef
- Fitness room and classes
- State of the art Aquatics Center offering:
 - Indoor walking track
 - Lap Pool (82°) & Therapy Pool (92°)
 - Lazy River
 - Spa/Hot Tub (102°)
 - Private Cabanas with showers
- Movie Theater Room
- Craft Room
- Little Store*
- Outdoor gardening spaces
- Craft and woodworking shop
- Riversong chorale group
- Handbell and chime choirs
- Check cashing services
- Notary services
- Post office services*
- Telephone for local calls (Terrace)
- Chapel and chaplaincy services
- 24-hour, seven day a week care staff on campus
- Physical therapy*
- Speech therapy*
- Occupational therapy*
- Massage therapy*
- Attentive dining team
- RiverBrew Coffee Shop*
- Maintenance services*
- Conveniently located near;
 - Downtown
 - Gonzaga University
 - Hospitals
 - Golf courses

**These services may include an additional fee.*



Riverview Village, Terrace, and Veranda Information Sheet

I am submitting information for the Village Terrace Veranda

To join the wait list a deposit of \$1,000 made payable to Riverview Village or a deposit of \$500 payable to Riverview Terrace or Riverview Memory Care must accompany this Information Sheet. This fee applies to the accommodation or community fee when a home or apartment is selected and is fully refundable by written request at any time.

Date _____

Name (First, M.I., Last) _____

Date of Birth _____

Co-applicant Name (First, M.I., Last) _____

Date of Birth _____

Primary Street Address _____

City, State, Zip _____

Phone Number(s) _____

E-mail Address _____

If we are unable to locate you, whom shall we contact? _____

Name Phone Number _____

Approximate date when you would like to move in: _____

Legal Representative (for Veranda or Terrace Only) _____

Name (First, M.I., Last) _____

Street Address _____

City, State, Zip _____

Phone Number(s) _____

E-mail Address _____

How did you hear about Riverview? _____

Were you referred to us by a current Riverview resident? If so, please provide their name so we can express our thanks: _____

Return this form along with a check to the Terrace Front Desk or the Welcome Center in person, or mail it to:
1801 E. Upriver Drive,
Attn: Sales and Marketing, Spokane, WA 99207



Why Join the Village Waitlist

Get Notified:

Love a style of home? We will notify you when one becomes available, you get 10 days to notify us of any interest before we open it up to the public.

Stay Involved:

Find out about events happening at Riverview. Like concerts, block parties, movie nights, mix and mingles and other fun activities!

Use Our Amenities

For a reasonable quarterly fee, you have access to our fitness center and aquatic center, or workshop, or both!

It's Refundable!

The waitlist fee for the Village is \$1,000 and is refundable or will be applied to the accommodation fee of the home you choose when you move in.

Why Join the Terrace or Veranda Waitlist

Space Can Be Limited:

Capacity ebbs and flows, and for larger apartments in the Terrace and Single Occupancy in our Veranda space can be limited. When you are on the waitlist, you have priority over others not on the waitlist for those more premium rooms.

Stay Involved:

Find out about events happening at Riverview! Like concerts, block parties, movie nights, mix and mingles and other fun activities.

Limited Use of our Amenities

Due to the potential need for assistance, we limit access to only our independent (non-assisted) waitlist members for the Terrace. For independent users, there is a reasonable quarterly fee for access to the fitness and aquatic center, or workshop, or both!

It's Refundable!

The waitlist fee for the Terrace and the Veranda is refundable or will be applied to the Community Fee when you move in!



Home Health

Home Health allows your loved one to have nursing or therapy services, called “skilled services,” where they live now, instead of in a skilled nursing facility or in a rehabilitation facility.

Home Health Services

- Nursing Services
- Physical Therapy
- Speech Therapy
- Occupational Therapy

Home Care

Home Care, is a service you can utilize to help your loved one stay at home when they need basic help (non-nursing help), or when you need to augment nursing help with basic daily living.

Home Care Services

Home Care services include but are not limited to:

- Housekeeping
- Meals and groceries
- Transportation
- Companionship
- Personal care
- Care management and licensed counseling

Home For Hospice

We will provide a homelike environment, that is open to all hospice care services, embracing all cultures, where families can be together at the end, and the hospice resident continues to have care and support.

Going on hospice care provides dignity, alleviates suffering, and helps the family and friends prepare for the passing of a loved one. The Home for Hospice works like a bed and breakfast, you stay at the Home for Hospice, much like a hotel stay, and the actual hospice care is provided by another agency. RiverCare is not a hospice agency.

To set up a consultation or for more information

Call 509-482-9500

email rivercare@riverviewretirement.org



At Riverview Therapy, we provide outpatient physical therapy (PT), occupational therapy (OT), and speech therapy (ST) tailored to help our residents or others in the Spokane community recover from injuries, manage chronic conditions, and improve their overall functional independence and health.

Physical Therapy

Physical therapy centers around restoring body function through mobility, decreasing pain, and prevention of injuries. The benefits of Physical Therapy include:

- Relieve pain and joint stiffness
- Improve movement, posture, and balance
- Maximize strength and flexibility
- Prevent injury, disability, or reduce the need for surgery

Occupational Therapy

Occupational therapy focuses on improving functional mobility, balance, range of motion, and body awareness through targeted treatments. Some of these services include:

- Pelvic floor strengthening and urinary incontinence retraining
- Home evaluations and fall risk assessment
- Wheelchair and adaptive equipment planning
- Improving independence in self care

Speech Therapy

Speech therapy focuses on promoting verbal communication and strengthening one's ability to swallow. Some of Riverview's Speech Therapy services include:

- Articulation and speech clarity
- Language skills
- Cognitive-communication for memory loss
- Swallowing disorders (dysphagia)

Aquatic Therapy

Aquatic therapy consists of treatments and exercises performed in warm water or in a resistance lap pool to speed recovery, reduce inflammation, improve range of motion, and enable pain-free strengthening. This can be helpful for individuals with:

- Arthritis and joint pain
- Neurological conditions
- Orthopedic and spinal cord injuries
- Chronic pain conditions
- Balance disorders

FREE Consult or More Information:

Call 509-482-8191

email: therapy@riverviewretirement.org